Payment Gateway Terms and Conditions

These Terms and Conditions, along with the Privacy Policy or other applicable terms ("Terms"), constitute an agreement by and between **BRILLIANT BIO PHARMA PRIVATE LIMITED** (hereinafter referred to as "Company," "us," "we," or "our") and you (hereinafter referred to as "you" or "your") and relate to your use of our website, goods(as applicable) or Services(as applicable).

By using our website and availing the services, you agree that you have read and accepted these Terms (including the Privacy Policy). We reserve the right to modify these Terms at any time and without assigning any reason. It is your responsibility to periodically review these Terms to stay informed of updates.

The use of this website or availing of our Services is subject to the following terms of use:

- 1. To access and use the Services, you agree to provide true, accurate, current and complete information to us during and after registration, and you shall be responsible for all acts done through the use of your registered account.
- 2. Neither we nor any third parties provide any express or implied warranty or guarantee regarding the accuracy, timeliness, reliability, performance, completeness, or suitability of the information and materials offered on this website or through the Services for any specific purpose. You acknowledge that such information and materials may contain inaccuracies or errors, and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- 3. Your use of our Services and the website is entirely voluntary, at your sole risk and at your independent discretion. You are required to exercise due diligence and ensure that the Services meet your requirements before availing them.
- 4. The contents of the Website and the Services including but not limited to designs, layouts, graphics, logos, trade names, and proprietary information, are the exclusive property of the company. You shall have no rights, title, or interest therein except as expressly permitted under these Terms.
- You acknowledge that unauthorized use of the Website or the Services shall constitute a material breach of the Terms and may lead to Civil, Criminal and Contractual liabilities under applicable laws.
- You agree to pay us the prescribed charges, service fees, and applicable taxes
 associated with availing the Services. The Company reserves the right to revise
 charges at its sole and absolute discretion, without prior notice, where permitted
 by law.

- 7. You shall not to use the website and/or Services for any purpose that is unlawful, illegal, immoral, abusive, harmful, defamatory, obscene, or otherwise prohibited or forbidden by these Terms, or Indian or local laws that might apply to you.
- 8. You agree and acknowledge that the website and the Services may contain external third party websites, platforms or resources. By accessing such links to other third-party websites. On accessing these links, you acknowledge and agree that we exercise no control, endorsement, or responsibility over their content, terms of use, privacy policy, and other such policies of those third-party websites, and you shall access them strictly at your own risk..
- 9. You understand that upon initiating a transaction for availing the Services, you are entering into a valid, enforceable, and legally binding agreement with the company, legally binding and enforceable contract with us for the Services.
- 10. You shall be entitled to claim a refund of the payment made by you solely in case that the company is not able to provide the contracted Service. The timelines for such return and refund will be according to the specific Service you have availed or within the time period provided in our duly published policies (as applicable). Failure to raise a refund claim within the stipulated time frame, shall automatically render you ineligible for any refund..
- 11. Notwithstanding anything contained in these Terms, neither party shall be held liable for any failure to perform its obligations under these Terms if such delay or failure arises out of or results from any event beyond reasonable control, including but not limited to acts of God, natural disasters, epidemics, pandemics, strikes, lockouts, governmental restrictions, network failures, cyber incidents, or other force majeure events.
- 12. To the maximum extent permitted by law, our liability shall be limited to the amount you paid for the Service. We are not responsible for indirect, incidental, or consequential damages, including loss of profits, goodwill, or data.
- 13. You agree to indemnify, defend, and hold harmless Brilliant Bio, its directors, officers, employees, and affiliates from any claims, damages, liabilities, or expenses arising from your misuse of the Website, Services, or violation of these Terms.