

## Refund & Exchange Policy

At our company, we strive to deliver high-quality products to all our customers. This policy is refers as the internal procedures

### Processing Authority

- All refund and exchange requests must be processed exclusively through our **head office**
- Final decision rests with our head office management team.

### Payment Processing

- **Our any integrated Third-party payment merchants** are **not responsible** for refund processing

### Policy Updates

This refund policy may be updated periodically. Customers will be notified of any significant changes. The policy in effect at the time of purchase governs all transactions.

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*This policy is designed to protect both our customers and our business while ensuring fair resolution of genuine product quality issues. We appreciate you're understanding and cooperation.*